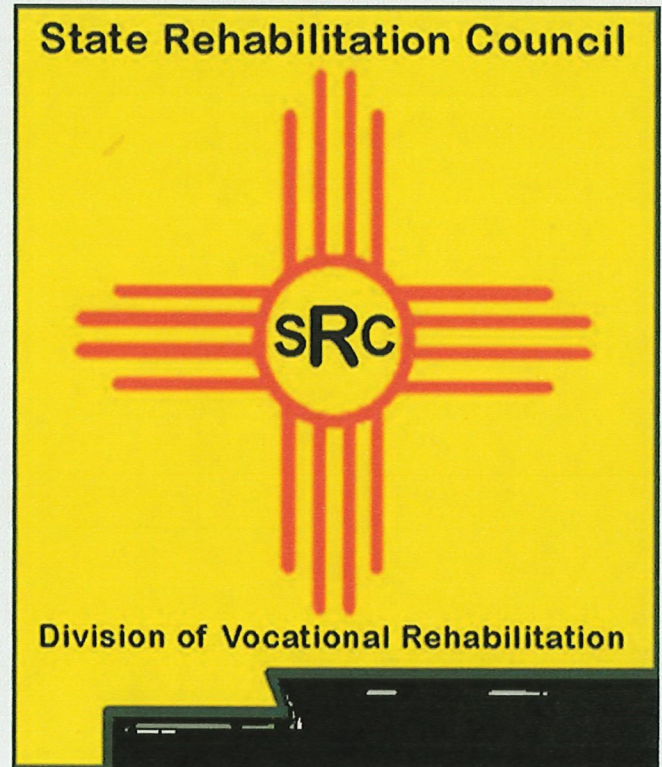


NEW MEXICO STATE REHABILITATION COUNCIL

2018 ANNUAL REPORT



Division of Vocational Rehabilitation
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NEW MEXICO STATE REHABILITATION COUNCIL

2018 Annual Report

The New Mexico State Rehabilitation Council (SRC) was established under Section 105 of the Rehabilitation Act of 1973, now authorized in accordance with the Rehabilitation Act Amendments of 1998. Tasked with partnering with the New Mexico Division of Vocational Rehabilitation (NMDVR) to ensure the highest quality services are made available to those seeking support and services, the SRC acts as the external, community-oriented voice in the consideration and development of NMDVR policy. To achieve this goal, the SRC works closely with the NMDVR to remain informed on those issues most pertinent to the provision of services to the disability community within New Mexico and to express concerns or support regarding those issues and initiatives.

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MICHELLE LUJAN-GRISHAM

Governor

**CHRISTOPHER N.
RUSZKOWSKI**
Secretary of Education

BERNADINE CHAVEZ
SRC Chair

ADRIAN APODACA
*Acting Director of
Vocational Rehabilitation*

Honorable Governor Lujan-Grisham,

The State Rehabilitation Council (SRC) of the New Mexico Division of Vocational Rehabilitation (NMDVR) is pleased to present to you and all stakeholders our Annual Report for Federal Fiscal Year (FFY) 2018 (October 1, 2017 - September 30, 2018). The SRC has grown in membership this year and has maintained focus on our partnership with the New Mexico Division of Vocational Rehabilitation (NMDVR).

The primary focus of this partnership is to provide effective employment preparation, access, and opportunities for New Mexicans with disabilities, served by the NMDVR. This report summarizes the shared efforts of the SRC and the NMDVR over the past year. NMDVR has had some turnover and has implemented a full order of selection.

The SRC continues to look at ways that support the agency to provide quality vocational rehabilitation services to New Mexicans with disabilities. As the “voice of the consumer” we are concerned that the order of selection will exclude individuals that are ready to go to work but do not have the services that give them the opportunities that they might have as NMDVR participants. We encourage the agency to actively look at solutions that will enable them to come out of an order of selection and serve all qualified New Mexicans with disabilities that are participating in work activities.

This year, much like last year, presented all of us with continuing fiscal challenges. Yet, as a result of creativity, persistence, and dedication, the SRC, NMDVR, and community partners have continued to create new paths to employment aimed at meeting the emerging needs of individuals with disabilities. Having the pleasure and honor of serving as a member of the SRC for the past several years, I am proud of the efforts and commitment of the SRC to carry out its mission to serve New Mexicans with disabilities. I believe our continuing joint efforts to overcome barriers to employment for individuals with disabilities will serve to enhance the lives of all New Mexicans and their families. Sincerely,

Bernadine Chavez
Chair – NMDVR SRC



MICHELLE LUJAN-GRISHAM
Governor

CHRISTOPHER N. RUSZKOWSKI,
Secretary of Education

ADRIAN APODACA,
Acting Director of Vocational Rehabilitation

December 21, 2018

The New Mexico Division of Vocational Rehabilitation (NM DVR) provides a full range of services and supports to assist persons with disabilities with the development, acquisition, and strengthening of skills to enable them to secure and maintain employment. This can include working in the labor force or in self-employment. The State Rehabilitation Council (SRC) works in conjunction with NM DVR by reviewing, analyzing, and advising the agency. NM DVR looks to continue partnership with the SRC in an effort to evaluate and improve the effectiveness of vocational rehabilitation services provided to individuals with disabilities throughout New Mexico.

The Division continues to experience successes and challenges with the implementation of Workforce Innovative and Opportunity Act of 2014 (WIOA). NM DVR continues to focus on providing services to comply with mandates set forth by WIOA. Ultimately, the goal of WIOA is for States to strategically align workforce development programs that result in NM DVR participants obtaining competitive integrated employment. Transition services to students with disabilities (SWD) ages 14 to 22 are increasing and ongoing efforts are being made to reach more transition students by strengthening collaboration with school districts across the state. Moreover, NM DVR has received approval and is in the process of onboarding 10 new supervisory staff positions, whose main role will be providing services to students with disabilities thereby increasing NM DVR's outreach and services to SWD.

An increasing number of NM DVR employees have successfully completed the Virginia Commonwealth University Supportive Employment (ACRE) course. ACRE training brings together training professionals to share training strategies, techniques, and tools as well as to identify emerging needs in the field and approaches to meeting those needs. This training ensures all staff receive intensive disability specific training to assist them in improving NM DVR's service delivery to participants.

Currently, NM DVR has solid representation on the state's Workforce Boards, and seeks to partner with other members to increase collaboration and improve services to individuals seeking employment. In addition, NM DVR staff have met with participants earning subminimal wage to provide career counseling and services with the goal of locating and securing competitive integrated employment. Lastly, The Manual of Operating Procedures (MOP) with WIOA implementation is in its final stage. SRC members have provided input and recommendations which have been incorporated; The final version of the MOP will be in effect soon.

Moving Forward, NM DVR remains committed and focused on continuous improvement and providing person-centered rehabilitation services to our participants. We value our partnerships with the SRC and others and will continue to strive towards providing New Mexicans with disabilities the highest quality of vocational rehabilitation services possible.

Sincerely,

Robert Alirez

Deputy Director

Division of Vocational Rehabilitation

SRC AT-A-GLANCE

Mission

The State Rehabilitation Council (SRC) provides assessment, advice and recommendations to the New Mexico Division of Vocational Rehabilitation (NMDVR) and other regarding coordination and effectiveness of programs and strategies which promote competitive employment for individuals with disabilities.

Vision

The SRC will endeavor to ensure the highest quality services are made available to New Mexico individuals with disabilities seeking employment and support services.

SRC Goals

- To encourage all SRC Members to complete SRC Orientation training in order to ensure membership is aware of their roles and responsibilities under the Rehab Act as amended.
- To assess the effectiveness and delivery of vocational services provided by the NMDVR to individuals with disabilities.
- To improve the coordination of vocational services among the NMDVR, state agencies and public and private entities for the benefit of individuals with disabilities.
- To recognize DVR staff and local business partners that go beyond their day to day activities on behalf of individuals with disabilities.

SRC AT-A-GLANCE

SRC Functions:

Working in partnership with NMDVR, the SRC strives to accomplish the following tasks:

- To review, analyze and advise the NMDVR regarding its performance in carrying out its responsibilities as the state agency designated to administer the public Vocational Rehabilitation program.
- To provide input to NMDVR in preparing the State Plan for Vocational Rehabilitation and Supported Employment, as well as other plans, reports, needs assessments and evaluations.
- To review the effectiveness of and consumer satisfaction with the performance of the NMDVR and other public and private agencies in providing vocational rehabilitation services to New Mexico individuals with disabilities.
- To prepare and submit an annual report to the Governor of New Mexico and the Commissioner of Rehabilitation Services Administration.
- To coordinate with other advisory councils in the state, which oversees services to individuals with disabilities.
- To provide input to the NMDVR regarding coordination of activities with the New Mexico workforce investment system.
- To perform other functions as appropriate to the mission of the SRC.

Division of Vocational Rehabilitation
435 St. Michael's Drive, Building D
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SRC COMMITTEES

EXECUTIVE COMMITTEE

Purpose:

To direct the work of the SRC and ensure the council meets its charge of representing the voice of the consumer with the NMDVR. The Executive Committee also represents the SRC on a state and national level. Ensure membership remains aware of legislative trends that might impact the charge of the council or of NMDVR. Ensure that the council addresses the federal requirements including the recruitment of membership to fill all required openings, the facilitation of public forums to gather input regarding disability and employment services with the state, and the coordination of council activities.

STATE PLAN AND OUTCOMES COMMITTEE

Purpose:

To advise the New Mexico Public Education Department and the New Mexico Division of Vocational Rehabilitation (NMDVR) regarding activities authorized to be carried out in accordance with Public Law 105-220, and now the Workforce Innovation Opportunity Act (WIOA). Assist in the preparation of the State Plan and any amendments to the plan, applications, reports, needs assessments and evaluations required. The committee assists in the preparation and submission of an Annual Report to the Governor and the RSA Administrator on the status of vocational rehabilitation programs operated in the State. The committee collaborates with the Legislative Committee to conduct a statewide needs assessment and also ensures the widest distribution of any report developed on behalf of individuals with disabilities.

SRC COMMITTEES

LEGISLATIVE AND OUTREACH COMMITTEE

Purpose:

To educate legislators and legislative staff on both the State and National level about the efforts and success of the NMDVR in New Mexico. To conduct public forums to solicit input from participants on their experiences with NMDVR and the services they receive. To coordinate with the State Plan and Outcomes Committee to complete the Customer Satisfaction and Statewide Needs Assessment Survey and to develop an outreach plan to promote the NMDVR.

STATE PLAN AND OUTCOMES COMMITTEE

Purpose:

To recruit potential candidates for membership on the SRC, per Title I, Section 105 of the Rehabilitation Act of 1973 and now WIOA. Provide new members with an orientation about the work of the SRC and ongoing learning opportunities. Recognize NMDVR staff and business partners that go over and beyond on behalf of individuals with disabilities.

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SRC MEMBERS

Bernadine Chavez - Client Assistance Program

Chair Person

Sandy Sandoval - Business and Industry

Vice Chair

Paula Seanez - 121 Representatives

Rebecca Holland - SILC Representative

Yolonda Montoya-Cordova- NMDWS

Tracy Agiovlasis - GCD

Guy Surdi – GCD

TJ Chester-

Sarah Michaud-

Adrian Apodaca- Acting Executive Director of Vocational Rehabilitation

Division of Vocational Rehabilitation

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DVR SUCCESS STORIES

Fabian was originally assisted with the cost of Barber College in 2014. Upon completion of Barber College DVR assisted in his transition to employment with assistance with fees needed for licensure, additional tools, equipment, and uniform needed to obtain and maintain employment.

Fabian has a criminal history and has been in Federal Prison. Without DVR's support his job opportunities would have been limited to service positions and he is now a business owner and is contributing to society.

Fabian was closed successfully in 2016.

Fabian returned to DVR in 2017 and wanted to open his own business. DVR supported business plan development process and his transition into his own barber shop. He owns and manages his barber shop on Rio Grande and Central and is looking into being a resource for apprenticing those that may be interested in becoming barbers and he provides job opportunities for 4 other barbers.

Fabian has a criminal history and has been in Federal Prison. Without DVR's support his job opportunities would have been limited to service positions and he is now a business owner and is contributing to society.

He is currently in the process of completing his 6 month profit loss process and will close again successfully.



DVR SUCCESS STORIES

December 13, 2018



Dear DVR,

My name is Imelda Martinez. I am a 38-year-old daughter, mother, wife, and full-time student. I have three wonderful men in my life: my best friend and husband, Martin and my two wonderful boys, Enrique 19 and Julian 14. I would like to share a little about my struggles in life and how I was able to overcome them with help from DVR.

My accomplishments come after many years of fear, anxiety, and depression. I was diagnosed with a mental illness when I was about 25 years old and my traumatic childhood and adolescence led me to hit rock bottom at age 27. I felt empty and numb inside, but after many years of trying different medications and of being in and out of the psychiatric hospital, I finally began to feel better. My husband and children have been my inspiration and my support.

At age 36 I felt well enough to begin thinking about my future. My oldest son was about to graduate high school and my youngest was entering middle school. And so, I sat down and thought about what I really wanted to do in life. I decided I wanted to go to college and finish a degree. With help from DVR, I began attending Central New Mexico Community College. DVR has been very kind to me and my family, for they have provided me with financial support and counseling in order to achieve my academic goals. I am currently finishing my second year at CNM and will soon be transferring to the University of New Mexico. My goal is to graduate from UNM with a master's degree in psychology with a minor in Criminology. Without DVR's support I could not achieve these goals. DVR has helped me tremendously through this life changing event.

I would also like to mention that Enrique, my oldest son, also receives benefits from DVR. He has a specific learning disability and had been receiving IEP support in elementary through high school. DVR has also supported him and my family in his academic goals. He is now a freshman at Eastern New Mexico University and plans to major in Forensic Science. Thank you, DVR, for all the support you give me and my family.

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NMDVR At-A-Glance

Statistical Year At-A-Glance

10,271	New Mexicans sought and received direct vocational rehabilitation services
9,488	New Mexicans received vocational rehabilitation services including: medical treatment, guidance and counseling, training, and job seeking skills
948	Successfully rehabilitated
598	Job ready or employed but not yet closed
\$ 20,715	Average yearly employee wage
304%	Percent wage increase after rehabilitation
42%	Most significantly disabled
55%	Significantly disabled
\$ 19,637,896	Total wages for successfully rehabilitated individuals

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NMDVR At-A-Glance

Participants by Major Disabling Conditions

Major Disabling Condition	Count
Cognitive Impairment	2,548
Psychosocial Impairment	2,278
Other Impairment - Mental	1,153
Dexterity Orthopedic/Neurological Impairment	1,048
Other Impairment - Physical	721
Hearing Loss	648
Deafness	318
General Physical Debilitation	266
Other Impairment - Orthopedic	241
Communicative Impairment	137
Other Impairment - Visual	48
Respiratory Impairment	48
Blindness	24
Deaf-Blindness	10
Total	9,488

NMDVR At-A-Glance

Service Occupations	306
Professional, Paraprofessional and Technical	80
Prod, Const, Operating, Maint & Material Handling	111
Clerical and Administrative Support	142
Sales and Related Occupations	66
Managerial and Administrative	34
Agricultural, Forestry, Fishing and Related	7
Community and Social Service Occupations	22
Computer and Mathematical Occupations	14
Education, Training, and Library Occupations	61
Healthcare Practitioners and Technical Occupations	30
Healthcare Support Occupations	28
Production Occupations	29
Protective Service Occupations	18
Total	948



SRC ACCOMPLISHMENTS

2018 SRC RECOGNITION AWARDS

State Rehabilitation Council (SRC) Annual Division of Vocational Rehabilitation

(DVR) Staff Recognition Awards

Awards were given to DVR Staff who have demonstrated outstanding performance or outcomes related to

creating unique and exciting partnerships with community providers and / or community services

- Empowering individuals with disabilities to live independently and / or becoming effective self-advocates
- Effecting agency outcomes
- Educating and / or increasing community awareness of the Division of Vocational Rehabilitation (DVR) and what DVR does to benefit individuals with disabilities seeking employment

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SRC ACCOMPLISHMENTS

SRC 2018 Annual Recognition Awards

Anthony Harkness received an SRC Recognition Award. Anthony has been with DVR as Vocational Rehabilitation Counselor at the South Valley Office since 2014. He became prominent and key team player in no time. He started helping the staff in any capacity including clerical duties, answering phones, meeting and greeting participants from day one. As he got access to AWARE after a long wait, he jumped right in and started taking care of his caseload immediately. He has a big heart and always willing to help his participants.

Team 7 has been going through consistent vacancy problems. Anthony did not shy from assisting Belen participants as both counselors left in a matter of one month. He volunteered right away to help and traveled two times per week to provide necessary services to the participants.

He also helped with the South Valley vacant caseload along with carrying a significant caseload size of his own for 11 months. He helped with any office need due to prolonged support staff vacancy.

Anthony has helped in training new counselors for the Team and always been open to any question during their learning process. Anthony is appreciated for all his dedication, help, positivity and keeping things moving forward. Anthony is an integral part of Team 7, to all his teammates and participants. Anthony is appreciated for his dedication and willingness to help!!

SRC ACCOMPLISHMENTS

SRC 2018 Annual Recognition Awards

Bill Hines, Vocational Rehabilitation Counselor, received an SRC Recognition Award. Bill has worked at the Edgewood DVR office for approx. 4 years. Bill genuinely cares about his DVR participants. Through his counseling and guidance, he encourages his participants to strive for the best and he is there to support them in whatever way he can.

He has traveled to meet DVR participants living in rural communities when transportation was not available or difficult to arrange.

Bill patiently listen to participants that just need to talk and work things out.

Bill is a member of the local Chamber of Commerce and Partnership for Healthy Torrance County. He is always ready to talk to local businesses to educate them regarding services DVR can provide and offer assistance finding good quality employees.

He has given many presentations to the East Mountain schools, which includes long road trips to several of these schools.

Bill lives in Albuquerque but cares enough about the residents in Central NM rural communities that he is willing to travel to the East Mountain area every day for work.

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SRC ACCOMPLISHMENTS

SRC 2018 Annual Recognition Awards

Jordan Vargas received an SRC Recognition Award. Jordan has been a member of the NM DVR team for just under 3 years. In this short amount of time she went from being a star VRC with a caseload of 100, covering a second vacant caseload and being the supportive employment liaison for Area 2 to the statewide Business Outreach Specialist. Jordan achieved Lead counselor for the Area 2 Rio Rancho office in just under a year and half of joining DVR. Her ability to learn quick, the go get them attitude, and her drive to always make sure the client is taken care of makes Jordan an irreplaceable member of the DVR team. She has been instrumental in working with many community partners to coordinate a large community project which housed over 100 community providers, employers, and job seekers to increase awareness of Fair Chance hiring. She works with Workforce offices statewide to assist with the implementation of itinerant services to meet the standards of WIOA. She consistently attends job fairs, assists with hosting employer awareness fairs, and meets with employers in collaboration with local one-stop centers to spread the mission of DVR and develop relationships leading to placement outcomes. Jordan provides support, guidance and an uplifting attitude for all staff statewide.



MICHELLE LUJAN-GRISHAM

Governor

**CHRISTOPHER N.
RUSZKOWSKI**
Secretary of Education

BERNADINE CHAVEZ
SRC Chair

ADRIAN APODACA
*Acting Director of
Vocational Rehabilitation*

Client Satisfaction Survey

The NMDVR-SRC attempted to complete this task during this fiscal year. The SRC developed three surveys in order to accomplish this task. We developed a survey for participants that were in application status, service status, and closed status. We developed the other two surveys based on the federal requirement to provide significant transition services. One survey was targeted to transition student and the final survey was targeted to parents of transition students. The agency made several attempts to secure a contractor to carry out the client satisfaction survey. However, there was great difficulty with the state process and the procurement system through the state. After meeting with multiple in-state contractors and one out of state contractor the agency has final been able to begin the contract process in December. The SRC as a whole discussed continuing this activity even though we would not be able to report the findings and outcomes in this report. The SRC agreed unanimously to continue with the contractor and report the findings in next year's report. The contractor will provide the services beginning in January and complete the contract in May with all the findings and outcome presented to the SRC at the quarterly meeting. The SRC looks forward to completing this activity in partnership with agency and reporting our findings and recommendations to the agency and RSA next fiscal year.

Bernadine Chavez
Chair - NMDVR SRC



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**CHRISTOPHER N.
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Secretary of Education

BERNADINE CHAVEZ
SRC Chair

ADRIAN APODACA
*Acting Director of
Vocational Rehabilitation*

Consumer Satisfaction and Needs Assessment

Purpose:

Every three years the State Rehabilitation Council conducts a consumer satisfaction survey and Needs Assessment to assist NMDVR staff in gathering consumer feedback and assessing consumer perceptions of the vocational rehabilitation program. NMDVR recognizes the significance of improving their services to ensure the best possible outcomes.

Process:

The survey instrument for the 2018 Needs Assessment was developed by SRC with a focus on stakeholder experience with NMDVR. The SRC through the NMDVR shared the instrument with identified stakeholders statewide. The SRC also held a stakeholder meeting in Albuquerque in order to allow stakeholders the opportunity to share their input in person. We had 58 total respondents to the actual survey. The NMDVR is in the process of procuring a contract to perform the 2018 Consumer Satisfaction Survey of randomly selected participants with an "active program status.

Finding:

Overall, the NMDVR Needs Assessment Survey findings demonstrate that the NMDVR is providing program stakeholders with an extremely satisfying level of service. The high number of stakeholders that reported being satisfied with the NMDVR services supports this finding. The results show that 74.2% of the respondents being satisfied. Compared to only 25.8% of the respondents not feeling satisfied.

NMDVR Response to SRC 2018 Recommendations

1. Clearance of wait list for OOS for NMDVR, along with regular updates on this process.

Agency Response: OOS updates will continue to be provided at SRC meetings. The agency will continue to strive to prevent having to create a waiting list. This will be contingent on having the necessary budget and staff to serve all eligible participants. Currently this is the case. It is expected that this will be the case into the next fiscal year as well.

2. SRC involvement in selection and training of hearing officers for New Mexico.

Agency Response: The agency is open to having SRC involvement in the selection and training of hearing officers for the NMDVR; however, the agency must also comply with state procurement requirements when selecting and contracting with hearing officers. NMDVR has also traditionally included the Client Assistance Program in this process.

3. Facilitation of public forums to collect feedback regarding DVR services.

Agency Response: The Division holds a series of annual public hearings to review the State Plan. This practice will continue. Other public hearings are held with policy revisions. Currently, none are planned, but the agency will hold hearings when anticipating any proposed policy changes.

NMDVR Response to SRC 2018 Recommendations

4. Continue planning for State Plan activities in 2019.

Agency Response: NMDVR agrees with this recommendation. It is also an annual requirement. Activities will commence during the late winter/early spring months.

5. Exploration of public hearings in conjunction with other boards and disability service agencies.

Agency Response: Division staff is open to exploring the possibility of holding public hearings with other boards and agencies such as the State Independent Living Council, the Commission for the Blind SRC, and other disability service agencies such as the Commission for the Deaf/Hard of Hearing, the Governor's Commission on Disability and the Developmental Disabilities Planning Council. Currently, plans are underway to jointly hold a public hearing with the Commission for the Deaf/Hard of Hearing.

6. Review of SRC bylaws and responsibilities to ensure council members are fully aware of federal regulations.

Agency Response: Division staff will provide technical assistance with regard to SRC functions as related to the federal regulations as appropriate. The agency can also contact the Rehabilitation Services Administration (RSA) as necessary to gather relevant information.

NMDVR Response to SRC 2018 Recommendations

7. Create a training program to ensure that SRC members are fully versed and aware of services throughout the state.

Agency Response: The agency agrees to this in principle; however, there would have to be some dialogue to explore what sort of content would be included in this training. The services offered by the agency and in the field of vocational rehabilitation are quite comprehensive and complex. Normally it takes a VR counselor at least a year to become comfortable with their understanding of VR. Drilling down to specifics would be necessary.

8. The SRC has established criteria for an award honoring NMDVR staff and employers that hire DVR participants. Nominations were solicited from all state offices, and three (3) VR counselors were selected to be honored for their work serving participants with disabilities. The award ceremony was held at the SRC summer meeting. The SRC looks forward to this annual event, and is looking to also continue to include an employer award.

Agency Response: The Division welcomes the opportunity to recognize staff for their contributions. This should help to promote the hiring of people with disabilities and to reinforcing employers for this practice.

NMDVR Response to SRC 2018 Recommendations

9. The SRC will encourage NMDVR to initiate a public relations campaign to promote this activity as a method for enhancing the image of NMDVR and increasing awareness of disabilities services in New Mexico.

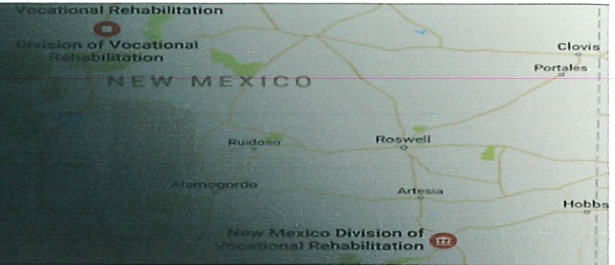
Agency Response: Division staff will look at ways to promote staff nominations and employer nominations. They will also identify ways to disseminate this information through internal publications and through external venues such as the as the State Employees newspaper – Round the Roundhouse, and possibly through other newspaper and/or other publications.

10. The SRC recommends that NMDVR establish a culturally competent outreach program for Native Americans that will meet each individual community needs and provide a consistent presence in these communities to gain credibility and establish a positive relationship with the 121 programs.

Agency Response: The Division will consider an outreach program contingent upon budget availability to do so. The Division is also able to share information with the SRC regarding its current outreach activities and coordination with 121 programs.



Locations



Alamogordo

2300 Indian Wells Rd
Alamogordo, NM 88310
Fax: 575-434-1582
Phone: 575-437-6550
Toll-free: 888-901-7868

[Map](#)

Belen

911 Castillo Avenue
Belen, NM 87002
Fax: 505-864-6292
Phone: 505-864-1617
Toll-free: 888-901-7902

[Map](#)

Carlsbad

3605 National Parks Highway
Carlsbad, NM 88220-1448
Fax: 575-887-7312
Phone: 575-885-8821
Toll-free: 800-645-0258

Clovis

100 E. Manana Blvd. #17
Clovis, NM 88101
Fax: 575-769-2794
Phone: 575-763-3437
Toll-free: 800-645-2143

[Map](#)

Edgewood

3 George Court, Suite B
Edgewood, NM 87015
Fax: 505-281-9400
Phone: 505-281-9946
Phone: 505-281-9947

[Map](#)

Espanola

706-B La Joya St.
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Fax: 505-753-7303
Phone: 505-753-2908
Toll-free: 888-901-3647

[Map](#)

Farmington

2901 Hutton
Farmington, NM 87402
Fax: 505-599-9720
Phone: 505-327-5123
Toll-free: 888-901-7901

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Roswell

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Phone: 575-624-6024
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Socorro

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[Map](#)

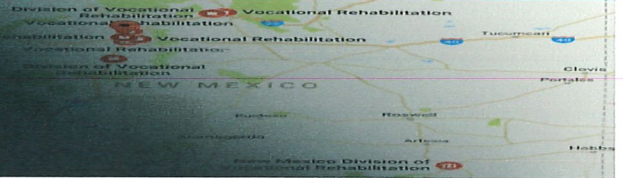
Disability Determination Services

7421 Bartlett Dr. NE
Albuquerque, NM 87107
Fax: 505-841-5724
Phone: 505-841-5600
Toll-free: 800-432-5868

[Map](#)



Locations



Gallup

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[Map](#)

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Las Cruces

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[Map](#)

Las Cruces

226 S. Alameda Blvd.
Las Cruces, NM 88005
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[Map](#)

Las Vegas

32 NM 65 Hot Springs Blvd.
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Toll-free: 888-901-7865

[Map](#)

Rio Rancho

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Rio Rancho, NM 87174
Fax: 505-896-4501
Phone: 505-896-4500
Toll-free: 866-585-5446

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Albuquerque Gibson Office

Gibson Medical Center
5400 Gibson SE Box #6
Albuquerque, NM 87108
Fax: 505-841-6451
Phone: 505-841-6450
Toll-free: 866-526-0863

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Albuquerque Lomas Office

111 Lomas Blvd NW, Suite 422
Albuquerque, NM 87102
Fax: 505-383-2529
Phone: 505-383-2500
Toll-free: 888-818-3259

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Albuquerque Mountain Office

501 Mountain Rd. NE
Albuquerque, NM 87102
Phone: 505-843-1900

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Albuquerque Oakland Office

5200 Oakland Ave NE
Albuquerque, NM 87113
Fax: 505-856-3367
Phone: 505-383-6660

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Albuquerque Quail Office

5205 Quail NW
Albuquerque, NM 87120
Fax: 505-836-5674
Phone: 505-836-1774
Toll-free: 888-818-3263

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Albuquerque South Valley Office

1710 Rio Bravo SW
Albuquerque, NM 87105
Fax: 505-877-0961
Phone: 505-877-7673
Toll-free: 888-815-2981

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NMDVR is committed to helping you every step of the way.

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